



ArcMentor 4.0 Product Data Sheet

ArcMentor for Microsoft Live Communication Server 2003

Key Features and Benefits

► Compliance

ArcMentor provides all the necessary tools to comply with Sarbanes Oxley, SEC, NASD, NYSE, FERC, HIPPA and Gramm-Leech-Bliley, Cal SB 1386.

► Archive and Monitor the content of all your IM communication

Captures all IM Communications between IM Users, Keywords trapping and Email alerting, receives real time notifications. Nothing is lost at the end of an IM session.

► Real-time IM Audit

Administrators or authorized users can view real-time IM Sessions.

► Retrieve all communication

All archived sessions can be retrieved to provide proof of communications and to audit conversations.

► Analyze and Track Trends

Web based controls allow easy but secure access for administrators to view global usage reports, user specific reports, scan or monitor content.

► Report and Manage

Capture business intelligence and have full control over the communication networks.

► Exclusion List

All IM communications of the excluded users will not be logged / archived.

► Clustering

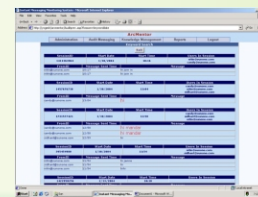
IM Communications is logged simultaneously on two different server for increased reliability.

► Archive Backup / Restore

Old IM communications can be archived based on the age or size of the archive data and stored on the local drive which can be later restored as and when required. The archive data can be exported to another system.

Most regulators have indicated that IM is treated in the same manner as email communications and is subject to the same record retention, audit and other policies as email. As more and more businesses indicate that IM sessions are treated with the same importance as email communications, they must find a method of maintaining the same record retention, auditing and other functionality as with email. **Arcmentor** is secure archiving, monitoring, retrieval and analysis application for instant messaging content. Working together with your enterprise platform seamlessly, **Arcmentor** provides transparent, secure, archiving of all instant message and conference traffic. This content is then stored securely on the server side where only authorized individuals are able to access the accumulated data.

ArcMentor is just one application in our suite of products that are available for integration with the technology you use today. Our products integrate with existing enterprise information technology to manage and structure the flow of real-time communication among individuals, groups, and applications. By wrapping real time communications around the technology that runs your business, you can respond in real time to time-critical events, giving your enterprise the critical advantages of saving time and money and speeding decision-making.



System Requirement

Pentium IV , 512 MB RAM
Windows 2003 Server
Microsoft Messaging Queue 3.0
MySQL or MS SQL
IE 6.0

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